eGov safety communication service

The eGov safety communication service permits secure electronic transmission of information on safety signals to Swissmedic. The following functions are available:

- **Secure electronic transmission of information and documents**
  The transfer of information and documents is encrypted. No locally installed software is needed to transmit the message and documents. If you use the intuitive web application you will quickly receive a response to your transmission.

- **Management of ordering rights by the authorisation holder**
  The authorisation holder's user administrator manages its own user and access rights to the eGov safety communication service. This allows the authorisation holder to assign the corresponding access rights to users both inside and outside the company. As a result, the previously required submission to Swissmedic of the authority to order safety communication by third parties no longer applies.

- **Order confirmation in the inbox**
  After successfully sending the order, the user receives a confirmation in their eGov safety communication service inbox.

Authorisation holders can apply for access to the eGov safety communication service via the Swissmedic website www.swissmedic.ch/gate-order. Swissmedic requires the signed contract documents before the new platform can be activated. The current Terms of Use apply.