eGov CPP service

The eGov CPP service is used for the secure electronic ordering of product certificates (CPP: Certificate of a Pharmaceutical Product) from Swissmedic. The following functions are available:

- **Secure electronic ordering process**
  The order and the required associated documents are transmitted in encrypted form. No locally installed software is needed to transmit the order. If you use the intuitive web application you will quickly receive feedback on your submitted order.

- **Management of ordering rights by the authorisation holder**
  The authorisation holder's user administrator manages its own user and access rights to the eGov CPP service. This allows the authorisation holder to assign the corresponding access rights to users both inside and outside the company. As a result, the previously required submission to Swissmedic of the authority to order CPPs by third parties no longer applies.

- **Order confirmation in the inbox**
  After successfully sending the order, the user receives a confirmation in their eGov CPP service inbox.

- **Certificate delivery**
  The product certificates are issued and then sent by post.

Authorisation holders can apply for access to the eGov CPP service via the Swissmedic website http://www.swissmedic.ch/gate-order-e. Swissmedic requires the signed contract documents before the new platform can be activated. The current Terms of use apply.